

WELCOME



TO



THE REEF
HOTEL CASINO



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HOTEL CASINO



DINE



Flinders Bar & Grill is for patrons 18+.

Flinders Bar & Grill is located right in the heart of the gaming action and is an over-eighteen venue offering a fast and friendly bistro style service. Whether you are wanting a snack, lunch or dinner, Flinders Bar & Grill has something to satisfy your hunger.

Merchant Café is open daily.

Any coffee lover would agree that Merchant's specialised coffees are divine, and the à la carte breakfast menu full of FNQ flavour.

Soy Kitchen Street Food, you'll find the perfect blend of Asian cuisine on the menu and this cultural theme is carried through the restaurant in every way.

Tamarind Restaurant

The pinnacle of dining at The Reef Hotel Casino is the world renowned Tamarind Restaurant. With a coveted Chef Hat award and a recipient of the World Luxury Restaurant Awards continent winner for Fusion Cuisine in Australia and Oceania, Tamarind is celebrated as Cairns' most awarded restaurant.

BOOKINGS ESSENTIAL

www.reefcasino.com.au | 4030 8897



MEET

& MINGLE



**Gig Guide & Sport Schedule available at
www.reefcasino.com.au or Facebook**

Casino Sports Arena serves domestic & international draught beer plus a wide selection of beverages. Don't miss out on your favourite game because it's dinner time! Order your meal at the bar, have your food delivered to you & dine in the comfortable cinema-style seating in the arena.

Pool tables, gaming machines, 360 degrees of sports coverage on multiple hi-def screens are all features of level two.

BAR36 is a sophisticated venue combining state of the art sound, lighting & visual production that sets the stage for an atmosphere unlike anything else in Cairns.

With a modern, urban, industrial-style setting & live music stage, BAR36 is the junction of bar room artistry & live music. BAR36 offers the best national & local talent transforming from an intimate affair to a fully produced live concert.

The choice of **Conference Venues, Function & Meeting Rooms** available at Pullman Reef Hotel Casino offers the perfect setting for any event. All outlets are available for private hire.

Event Enquiries | 4030 8798

Can I take the kids along to see the entertainment in BAR36? Do I have to book & how much are tickets?

Minors are allowed in BAR36 if they're accompanied & supervised by a responsible adult.

You may be committing a criminal offence if you leave a child under the age of 12 years unattended.

Our discretionary house policy states that minors are allowed in the bar until 9pm, however may remain in the surrounds after that time. Parental discretion applies, but please be aware in the evening, the bar environment is more suited to adults 18+.

All entertainment in BAR36 is FREE. No bookings or tickets required. It's suggested to get in early as seating is currently limited.



CASINO



I'm nervous & don't know how to play the gaming tables. What do I do?

The number one rule is ask! Any of our gaming staff will be happy to answer questions about the games if you are not sure how they're played. How To Play brochures are on our website or on the information stand in the Casino near the cash desk.

Can I get a drink brought to me while I play in the Casino?

Absolutely! If you are table gaming, just notify your Dealer & if you are electronic gaming, simply press the drink service button on your machine.

Can I tip my Dealer or Gaming Attendant?

Gaming staff are not permitted to accept tips at any time.

Where do I buy chips & where can I use cash chips?

All chips can be purchased at the Cash Desk or gaming tables, however only cashed in at the Cash Desk. When purchasing gaming chips at the tables, place your money on the table & not in the Dealer's hand. Bets are made using gaming chips. Clearly marked cash chips may also be used at tables or to pay for Keno.

Do you have jackpot games & how much to play the machines?

Our gaming machines give you a choice of denominations & we have a large range of progressive jackpots.

What is Card Play & how do I get a Visitor Card?

Card Play is a transfer card system that allows you the flexibility of transferring credits & cash out on gaming machines without waiting for a payment slip. You can move easily between machines. Grab a Visitor Card at one of the stands inside the Casino or Guest Services. It will remain valid for play up to 48 hours from your last transaction. Remember to cash out before you leave & place the card in the return slot in the card stand.

How do I gain access to the VIP Gaming Rooms?

Club Privè is our exclusive gaming room. Entry is by invitation only. There is also a high stakes table gaming area located on the ground floor of the Casino. See Casino staff for details. The Diamond Room is our VIP Electronic Gaming Room. Access is provided to eligible members & guests. Guest Services can provide information on eligibility & play criteria.

My footy team is playing tonight. Is there somewhere I can watch the game?

The Casino Sports Arena will screen any sport they have access to. Ask the Gaming Manager or Bar Staff if they can display the telecast you seek.



Where can I buy souvenirs & gifts?

Guest Services holds a range of quality merchandise for sale.

Where is breakfast served?

Breakfast is served in Merchant Café for in-house guests & complex visitors. It is located in the walkway between the hotel lobby & the Casino. In-house guests may like to take advantage of our in-room dining service. See your compendium for details.

I have kids. Is there somewhere we can eat together?

There are three dining options outside of the Casino - Soy Kitchen Street Food, Merchant Café & Tamarind Restaurant.



FREQUENTLY ASKED

QUESTIONS



What are your opening times?

See website for current opening hours
www.reefcasino.com.au

Is there a Casino entry criteria & a complex dress code?

Yes. You must be 18+ to enter the Casino. Dress code is casual, neat & clean at all times. Find our dress code on our website or at the entrance to the Casino.

Do you have ATMS? Can I get cash out?

We don't give cash out at any register. There are four ATMs located in the foyer in front of Guest Services.

Do you have somewhere I can store my bag?

Hotel guests may leave bags with our Concierge until check-in or departure. All guests have access to lockers located under the stairs in the main complex foyer for a small fee.

I'd like information on & need some advice on places to go & things to see, can you help?

Yes! Guest Services is an information hub where you can ask for touring advice. Our Concierge can also help with tour bookings, maps & local information.



STAY



The Pullman Reef Hotel Casino is arguably Tropical North Queensland's most prestigious hotel with a focus on exemplary service & five-star quality. We present 128 luxuriously appointed rooms featuring a spa bath, separate walk in shower & private garden balcony with room service available 24/7.

You can check your Keno results from your room on your own flat screen TV. We house some of the best facilities in Queensland, including a rooftop swimming pool, sauna & gymnasium. We also have a variety of conference & function rooms plus a fully equipped business centre.

Our Reception staff are available to cater to your every need, all day, every day.

BOOKINGS

www.reefcasino.com.au | 4030 8888



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For more information see our website
www.reefcasino.com.au

PLAY



Over 450 gaming machines await you. We have daily promotions for members & non-members alike.

Join our free members loyalty program, Reef Rewards, to receive exclusive discounts, promotions & rewards. Your tier level will be based on your play. A TAB Mega Wall & Keno facility with dedicated lounge is located on level two & a Keno / promoZone lounge is on level one. The promoZone is a free interactive game zone with promotions for special events & members.

Play our exciting range of table games & try our electronic table games... just like the real deal but with touch screens. Our friendly staff will be happy to explain the rules to you if you are unsure.

How To Play guides are on our website (www.reefcasino.com.au) or on the information stand in the Casino near the cash desk.

If your desired game is closed, feel free to ask when it will open. We also offer drink service to all players. You can order & have your drink served to you from wherever you are playing.

The Reef Hotel Casino supports responsible gambling. Need Help? Call the Gambling Help line on 1800 858 858

Minors are prohibited. It is an offence by law for any person under the age of eighteen (18) years to participate in gambling activities. The Reef Hotel Casino prohibits persons under 18 years of age from entering the gambling area. The Reef Hotel Casino also prohibits persons from leaving their children unattended in any area. Persons found doing so may be excluded from the Casino and / or subject to prosecution.



www.reefcasino.com.au



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